

Annexure A

Redressal of Complaints received during the period :

01/01/2026 to 31/01/2026

Name of the Mutual Fund

Canara Robeco Mutual Fund

Total Number of Folios :

5142370

Data for every month ending : 31-Jan-2026

Part A: Total complaints report (including complaints received through SCORES)

Complaint code	Type of complaint#	(a) No. of complaints pending at the beginning of the period	(b) No of complaints received during the period	Action on (a) and (b)										
				Resolved					Non Actionable*	Pending				
				Within 30 days	30-60 days	60-180 days	Beyond 180 days	Average time taken ^ (in days)		0-3 months	3-6 months	6-12 months	Beyond 12 months	
I A	Non receipt of amount declared under Income Distribution cum Capital Withdrawal option													
I B	Interest on delayed payment of amount declared under Income Distribution cum Capital Withdrawal option													
I C	Non receipt of Redemption Proceeds		1	1				3						
I D	Interest on delayed payment of Redemption													
II A	Non receipt of Statement of Account/Unit Certificate		1	1				3						
II B	Discrepancy in Statement of Account													
II C	Data corrections in Investor details		1	1				1						
II D	Non receipt of Annual Report/Abridged Summary													
III A	Wrong switch between Schemes													
III B	Unauthorized switch between Schemes													
III C	Deviation from Scheme attributes													
III D	Wrong or excess charges/load													
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc													
III F	Delay in allotment of Units													
III G	Unauthorized Redemption													
IV	Others		5	4				5		1				
	Total	0	8	7						1				

Part B: Report on complaints received through SCORES

Complaint code	Type of complaint#	(a) No. of complaints pending at the beginning of the period	(b) No of complaints received during the period	Action on (a) and (b)										
				Resolved					Non Actionable*	Pending				
				Within 30 days	30-60 days	60-180 days	Beyond 180 days	Average time taken ^ (in days)		0-3 months	3-6 months	6-12 months	Beyond 12 months	
I A	Non receipt of amount declared under Income Distribution cum Capital Withdrawal option													
I B	Interest on delayed payment of amount declared under Income Distribution cum Capital Withdrawal option													
I C	Non receipt of Redemption Proceeds		1	1				3						
I D	Interest on delayed payment of Redemption													
II A	Non receipt of Statement of Account/Unit Certificate													
II B	Discrepancy in Statement of Account													
II C	Data corrections in Investor details													
II D	Non receipt of Annual Report/Abridged Summary													
III A	Wrong switch between Schemes													
III B	Unauthorized switch between Schemes													
III C	Deviation from Scheme attributes													
III D	Wrong or excess charges/load													
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc													
III F	Delay in allotment of Units													
III G	Unauthorized Redemption													
IV	Others		2	1				3				1		
	Total	0	3	2								1		

Part C: Trend of monthly disposal of complaints (including complaints received through SCORES)

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	2	3	4	5	6
1	Apr-25	0	11	10	1
2	May-25	1	13	14	0
3	Jun-25	0	14	14	0
4	Jul-25	0	16	15	1
5	Aug-25	1	11	12	0
6	Sep-25	0	15	15	0
7	Oct-25	0	5	5	0
8	Nov-25	0	13	13	0
9	Dec-25	0	11	11	0
10	Jan-26	0	8	7	1
11					
12					
	Grand Total	0	117	116	1

Part D: Trend of annual disposal of complaints (including complaints received through SCORES)

1	2	3	4	5	6
SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	0	209	209	0
2	2018-19	0	116	116	0
3	2019-20	0	158	158	0
4	2020-21	0	246	246	0
5	2021-22	0	225	225	0
6	2022-23	0	260	260	0
7	2023-24	0	240	240	0
8	2024-25	0	257	257	0
9	2025-26	0	117	116	1
	Grand Total		1828	1827	1