

Redressal of Complaints received during  
Name of the Mutual Fund  
Total Number of Folios

2010-2011  
Canara Robeco Mutual Fund  
4,44,826

CANARA ROBECO

Complaint Code	Type of Complaint#	(a) No. of Complaints Pending at the beginning of the Year	(b) No. of Complaints received during the year	Action on (a) and (b)								
				Resolved				Non Actionable*	Pending			
				Within 30 days	30-60 days	60-180 days	Beyond 180 days		0-3 months	3-6 months	6-9 months	9-12 months
I A	Non receipt of Dividend on Units	0	678	678	0	0	0	0	0	0	0	0
I B	Interest on delayed payment of Dividend	0	0	0	0	0	0	0	0	0	0	0
I C	Non receipt of Redemption Proceeds	0	130	130	0	0	0	0	0	0	0	0
I D	Interest on delayed payment of Redemption	0	0	0	0	0	0	0	0	0	0	0
II A	Non receipt of Statement of Account/Unit Certificate	0	85	85	0	0	0	0	0	0	0	0
II B	Discrepancy in Statement of Account	0	119	119	0	0	0	0	0	0	0	0
II C	Non receipt of Annual Report/Abridged Summary	0	0	0	0	0	0	0	0	0	0	0
III A	Wrong switch between Schemes	0	0	0	0	0	0	0	0	0	0	0
III B	Unauthorized switch between Schemes	0	1	1	0	0	0	0	0	0	0	0
III C	Deviation from Scheme attributes	0	0	0	0	0	0	0	0	0	0	0
III D	Wrong or excess charges/load	0	0	0	0	0	0	0	0	0	0	0
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc	0	0	0	0	0	0	0	0	0	0	0
IV	Others \$	23	915	938	0	0	0	0	0	0	0	0
	Total	23	1928	1951	0	0	0	0	0	0	0	0

# including against its authorized persons/distributors/employees. Etc.

\*Non actionable means the complaint that are incomplete / outside the scope of the mutual fund